

WHY TRUST US? (CANDIDATE)

Your employer has taken the very important decision to conduct screening services to enhance their overall security measures and ensure compliance with current legal requirements. Their decision to use Agenda is based upon several key aspects but above all the necessity that the screening is proportionate to requirements. Here are some reasons why you can trust Agenda with the conduct of the screening services and protection of your very valuable personal data:

When the client makes the screening request, who has access to the information they provide?

A. Information is sent through a secure link to our secure servers. Access to this data is restricted.

How long is the data held in your servers after the screening request has been made?

A. It is held until you submit your application or a maximum of one calendar month. Once you have submitted your information, this data is held for 6 months.

As a candidate, if I save the data during the on line application processes will the client have access to it.

A. No, it is held purely for your use until you complete the on line application.

How many times does the system allow me to attempt to log on

A. The system allows you to log on 3 times.

If I change my mind about providing consent after I have started the on line process do I have the chance to decline.

A. Yes, you can either just logout or at the end you can end the process and your submission will be cancelled.

Can I log on again after I have submitted my data?

A. No, once you have submitted your data the one way link is then broken and no further access allowed.

What happens to my data once I have completed the online process?

A. The data is transferred directly to our secure network for the screening process to commence. The reason for this transfer is to prevent any possible hostile attack.

Why do you ask for so much information?

A. Each client has specific screening requirements. Agenda will only ask you to provide information necessary and relevant to conduct your specific screening level.

How will I know when the screening is complete?

A. The client is notified and provided with a screening certificate.

Will I be informed when my data is destroyed and how will I know?

A. No but all data is destroyed within 6 months of the screening being completed in compliance with the Data Protection Act 1998.

If I have a problem with submitting my data can I contact anyone?

A. Yes, please call us during normal office hours on **08456 44 55 46** or hello@agenda-screening.co.uk.